

AIDACARE TRAINING TEAM

Aidacare's Training team supports the strategy, coordination and/or delivery of internal and external Aidacare training. They also provide a vital support role in the field, partnering with the Sales teams and Managers to ensure Aidacare offers our customers a valuable solution-based partnership. They form a critical support for all staff in regards to general equipment questions, clinical best practice, evidence-based solutions and equipment problem solving.



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AIDACARE INTERNAL TRAINING AND CONTINUOUS DEVELOPMENT

Aidacare's Clinical Training team delivers thorough Aidacare staff training at induction with continuous development provided on a monthly basis. Training covers Equipment Specialists, Sales Managers, Customer Service, and administration ensuring a high-quality solution focused partnership to customers whether in person, or by phone/email.

All relevant Aidacare staff are assessed monthly on Clinical Concepts and related equipment with an objective assessment to ensure knowledge is at an appropriate level.

AGED CARE CUSTOMER TRAINING

Standard product use and in-servicing is completed by trained Aidacare Equipment Specialists; however the Aidacare Clinical Training team is able to attend for more complex equipment training, practical training or modules on more thorough clinical concepts.

Aidacare offers a series of focused training modules to our partners to assist in developing the knowledge and skills critical to understanding equipment prescription and usage - examples: Pressure Injury Prevention, Patient Handling, Bariatric Care, Falls Prevention.

These sessions are individualised for each facility or training group to ensure maximisation of outcomes and implementation of change within the facility.

CLINICAL CONSULTATION

Aidacare's Clinical Training Team works closely with Facility based Managers, Educators, Allied Health Staff as well as overarching Safety and Clinical Teams. This allows us to provide a streamlined messaging suitable for each individual customer supporting their unique process and procedures.

Complex Case assessment with the extended teams allows us to find solutions to the most difficult of situations including mobility, patient handling, transfers, positioning, pressure injury prevention, hygiene and showering etc. By providing this holistic approach to solving complex care situations we are able to maximise quality of care and increase safety whilst utilising Aidacare equipment.

AIDACARE PROFESSIONAL TRAINING

Aidacare is committed to providing high quality external training for Health Professionals.

APT is a series of sessions available to our valued OTs, Physios, Nurses, Caregivers and other staff who utilise the Aidacare range of equipment solutions.

The sessions help therapists generate Continuing Professional Development (CPD) credits.

APT sessions can be run by specialised external trainers, specialised internal trainers and/or other key opinion leaders - often run off site in metro and regional areas in conjunction with local teams.

TRAINING METHODOLOGY

Aidacare's Clinical Training team is able to deliver consultation or training in a variety of modern methods. When face-to-face engagement is not possible utilisation of online videos and Aidacare's online Training Website can be used to effectively train and assess staff.

CLINICAL RESOURCES

Aidacare offers a comprehensive range of Brochures and User Manuals containing clinical concepts, assessment and other meaningful information for safe and effective application of equipment.

Additional printable resources can include fact sheets, choice guides etc that assist in creating simple visual assistance to users.

Aidacare's Clinical Training Team works with Customers to provide individualised resources and documents to ensure all avenues of communication can be achieved in creating positive change in a facility.

A series of Aidacare Training Videos are also available, whilst we continue to develop these constantly our customer partners are consulted in the planning process to ensure their individual messaging, processes and procedures are represented as best as possible.

TRAINING & EDUCATION VIDEOS

The following Training Videos can be accessed by scanning the QR code below.



TRAINING VIDEOS

Product and training videos



RESOURCE LIBRARY

Product information, catalogues and PDF resources