



# ASSIST 3 & TRANSIT 3

## USER MANUAL



Aspire Assist 3



Aspire Transit 3


Congratulations and thank you for choosing an Aspire Wheelchair.


This product has been designed to offer the maximum in comfort, safety and adjustability. Aspire Assist 3, Transit 3 Wheelchairs are suitable for indoor and outdoor use and are available in a range of sizes.

**It is important that you read this user manual carefully before using your new wheelchair.**

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 This product features the CE mark, in compliance with the Medical Devices Regulation 2002 (as amended) Class 1, and the Medical Device Regulation 2017/745


 This product Features the UKCA mark, in compliance with Part II UK MDR 2002 (as amended) Class 1

1. SYMBOLS USED IN THIS MANUAL

The symbols below are used throughout this user manual and on the product to identify warnings and important information. It is very important for you to read them and understand them completely.

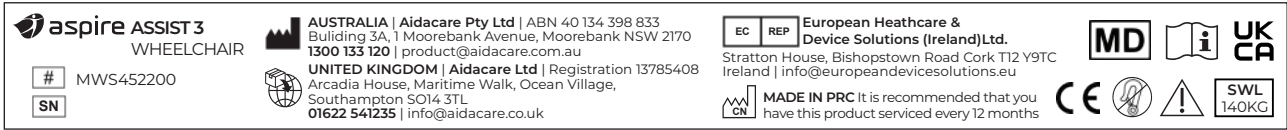
- 

**WARNING!** Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage or malfunction. On the product, this icon is represented as a black symbol on a white triangle with a black border.
- 














**ALWAYS!** These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white infinity symbol on a black dot with a white border.
- 

**DO NOT!** These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol with a black circle and black slash.

2. SYMBOLS USED ON THE PRODUCT



Please note: Stickers are not shown to scale.

- |   |                        |   |                                 |
|---|------------------------|---|---------------------------------|
|  | Product Code           |  | UKCA Mark                       |
|  | Serial Number          |  | Safe Working Load               |
|  | Manufacturer           |  | Read User Manual                |
|  | Importer               |  | Caution                         |
|  | Country of Manufacture |  | Medical Device                  |
|  | Not Crash Tested       |  | Authorised Representative in EU |
|  | CE Mark                |   |                                 |

3. INTENDED USE

ASPIRE ASSIST 3 WHEELCHAIR

Aspire Assist 3 Wheelchairs are specifically designed for individuals who, due to a wide variety of reasons, have limited mobility or are unable to walk. This product should be used as a tool to assist with these mobility or walking difficulties. Aspire Assist 3 Wheelchairs are able to be propelled by a user with the self-propelling wheels or by an attendant with the push handles. This wheelchair has been designed to be used in and outdoor on dry, hard and levelled terrain.

ASPIRE TRANSIT 3 WHEELCHAIR

Aspire Transit 3 Wheelchairs are specifically designed for individuals who, due to a wide variety of reasons, have limited mobility or are unable to walk. This product should be used as a tool to assist with these mobility or walking difficulties.

Aspire Transit 3 Wheelchairs are able to be propelled by an attendant with the push handles.



**WARNING!** This wheelchair is intended to bear the weight of an occupant through its wheels during propulsion and when stationary. It is NOT designed to be carried with an occupant in the seat and doing so may cause serious injury or death.

4. PRODUCT DESCRIPTION

ASPIRE ASSIST 3 WHEELCHAIR

The Aspire Assist 3 Wheelchair is a four wheel wheelchair with a cross folding frame. The product is made of steel, ensuring strength and durability. This wheelchair offers great manoeuvrability and stability, a wide size range and great adjustability for a customised fit. It is equipped with a fabric or PVC seat & back, push handles, large 24 inch rear self-propelling quick release wheels and removable swing away legrests. A large range of accessories can be fitted to the Aspire Assist 3 Wheelchair to improve its overall performance.

ASPIRE TRANSIT 3 WHEELCHAIR

The Aspire Transit 3 Wheelchair is a four wheel wheelchair with a cross folding frame. The product is made of steel, ensuring strength and durability. This wheelchair offers great manoeuvrability and stability, a wide size range and great adjustability for a customised fit. It is equipped with a fabric seat & back, push handles, manoeuvrable rear 12 inch transit quick release wheels and removable swing away legrests. A large range of accessories can be fitted to the Aspire Transit 3 Wheelchair to improve its overall performance.


WARD VINYL MODEL


The Aspire Assist/Transit 3 WARD Vinyl wheelchairs are also available in a hospital/institutional focused configuration. These wheelchairs offer design refinements that produce enhanced infection control outcomes. Designed to be cleaned with Tuffie Wipes and nearly all available Acute Care cleaning products, the Aspire Assist/Transit 3 WARD Vinyl Wheelchairs offer a sound choice for users with incontinence considerations.


5. WARNINGS


MAXIMUM WEIGHT CAPACITY – 140KG – 350 TO 500MM SEAT WIDTHS


MAXIMUM WEIGHT CAPACITY – 180KG – 570 TO 610MM SEAT WIDTHS

- 

**DO NOT** exceed maximum user weight. This weight limit includes any accessories, shopping or other personal items that may be carried on the chair.
- 

**DO NOT** stand on the foot plates as the wheelchair may tip forwards. The foot plates are not designed to be a weight bearing surface.
- 










**DO NOT** use the wheelchair on escalators, even if accompanied by an attendant.
- 

**WARNING!** Pay attention to your fingers when folding or opening the wheelchair and when self-propelling the chair with hands in close proximity to wheel spokes.
- 










**ALWAYS** use push rims to bring the wheelchair to a stop. Do not use the brakes to stop a moving wheelchair (Assist 3 Only).

6. PRODUCT SPECIFICATIONS

ASPIRE ASSIST 3 MANUAL WHEELCHAIR

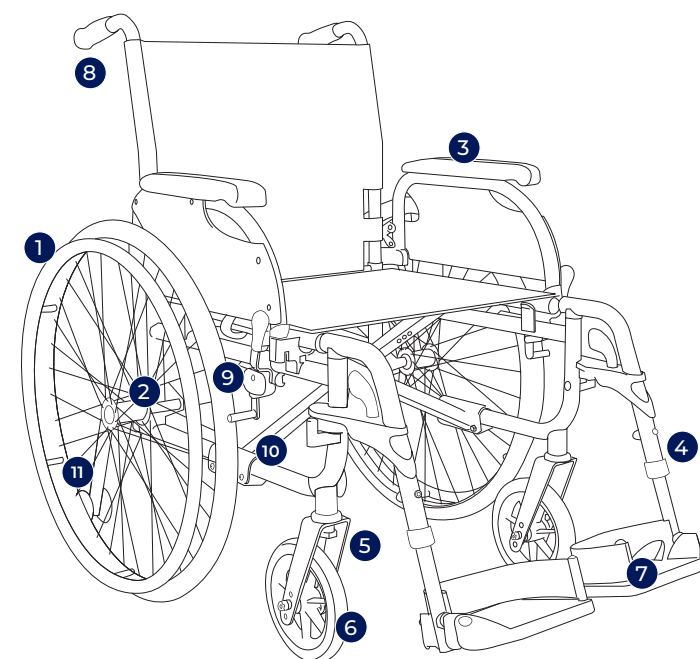
Code	Seat Width	Overall Width	Seat Depth	Anterior Seat Height	Posterior Seat Height	Backrest Height	Armrest Height	Minimum Chair Weight	SWL
ASSIST 3									
MWS452200 350mm Wide	350mm (14")	570mm	400mm	460 – 500mm	450mm	440mm	210mm	17.3kg	140kg
MWS452210 400mm Wide	400mm (16")	620mm	400mm	460 – 500mm	450mm	440mm	210mm	17.5kg	140kg
MWS452220 450mm Wide	450mm (18")	670mm	400mm	460 – 500mm	450mm	440mm	210mm	17.7kg	140kg
MWS452230 500mm Wide	500mm (20")	720mm	400mm	460 – 500mm	450mm	440mm	210mm	17.9kg	140kg
MWS452240 WARD Vinyl 350mm	350mm (14")	570mm	400mm	460 – 500mm	450mm	440mm	210mm	17.4kg	140kg
MWS452250 WARD Vinyl 400mm	400mm (16")	620mm	400mm	460 – 500mm	450mm	440mm	210mm	17.6kg	140kg
MWS452260 WARD Vinyl 450mm	450mm (18")	670mm	400mm	460 – 500mm	450mm	440mm	210mm	17.8kg	140kg
MWS452270 WARD Vinyl 450mm	500mm (20")	720mm	400mm	460 – 500mm	450mm	440mm	210mm	18kg	140kg
MWS452280 HD WARD Vinyl	570mm (22")	790mm	400mm	460 – 500mm	450mm	440mm	210mm	18.9kg	180kg
MWS452290 HD WARD Vinyl	610mm (24")	830mm	400mm	460 – 500mm	450mm	440mm	210mm	19.2kg	180kg

ASPIRE TRANSIT 3 MANUAL WHEELCHAIR

Code	Seat Width	Overall Width	Seat Depth	Anterior Seat Height	Posterior Seat Height	Backrest Height	Armrest Height	Minimum Chair Weight	SWL
TRANSIT 3									
MWS452300 400mm Wide	400mm (16")	540mm	400mm	460 – 500mm	450mm	440mm	210mm	16.4kg	140kg
MWS452310 450mm Wide	450mm (18")	590mm	400mm	460 – 500mm	450mm	440mm	210mm	16.6kg	140kg
MWS452320 500mm Wide	500mm (20")	640mm	400mm	460 – 500mm	450mm	440mm	210mm	16.8kg	140kg
MWS449445 WARD Vinyl 450mm	450mm (18")	590mm	400mm	460 – 500mm	450mm	440mm	210mm	16.6kg	140kg
MWS449450 WARD Vinyl 500mm	500mm (20")	640mm	400mm	460 – 500mm	450mm	440mm	210mm	16.8kg	140kg
MWS449480 HD WARD Vinyl 570mm	570mm (22")	690mm	400mm	460 – 500mm	450mm	440mm	210mm	19kg	180kg

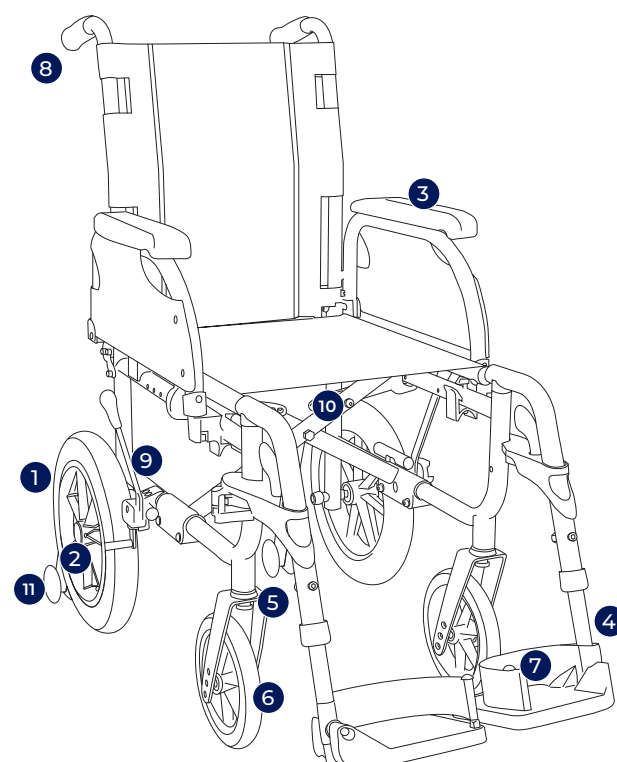
# 7. LIST OF COMPONENTS

## ASPIRE ASSIST 3 MANUAL WHEELCHAIR



- |    |                               |
|----|-------------------------------|
| 1  | Rear Wheels                   |
| 2  | Quick Release Axles           |
| 3  | Armrests                      |
| 4  | Footrests                     |
| 5  | Height Adjustable Castor Fork |
| 6  | Front Castor Wheel            |
| 7  | Foot Plate with Heel Loop     |
| 8  | Attendant Hand Grips          |
| 9  | Hand Brakes                   |
| 10 | Cross Bar                     |
| 11 | Anti-Tippers                  |

## ASPIRE TRANSIT 3 MANUAL WHEELCHAIR



- |    |                               |
|----|-------------------------------|
| 1  | Rear Wheels                   |
| 2  | Quick Release Axles           |
| 3  | Armrests                      |
| 4  | Footrests                     |
| 5  | Height Adjustable Castor Fork |
| 6  | Front Castor Wheel            |
| 7  | Foot Plate with Heel Loop     |
| 8  | Attendant Hand Grips          |
| 9  | Hand Brakes                   |
| 10 | Cross Bar                     |
| 11 | Anti-Tippers                  |

# 8. ASSEMBLY

## ASPIRE ASSIST 3 & TRANSIT 3 WHEELCHAIRS

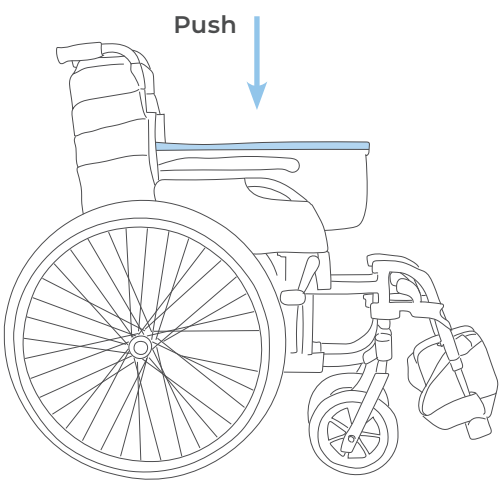
### Box Contains:

- Wheelchair frame fitted with 24 inch (Assist) or 12 inch (Transit) rear wheels
- Swing away legrests (pair)
- User manual
- Adjustment tool kit

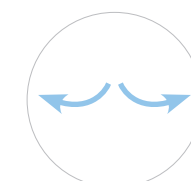


When opening the carton, ensure it is done in a safe and careful manner. **DO NOT USE** a box cutter or sharp implement as this may damage the product. For WH&S purposes, lay the carton on its side with the top of the carton open and slide the plastic bag out containing the wheelchair.

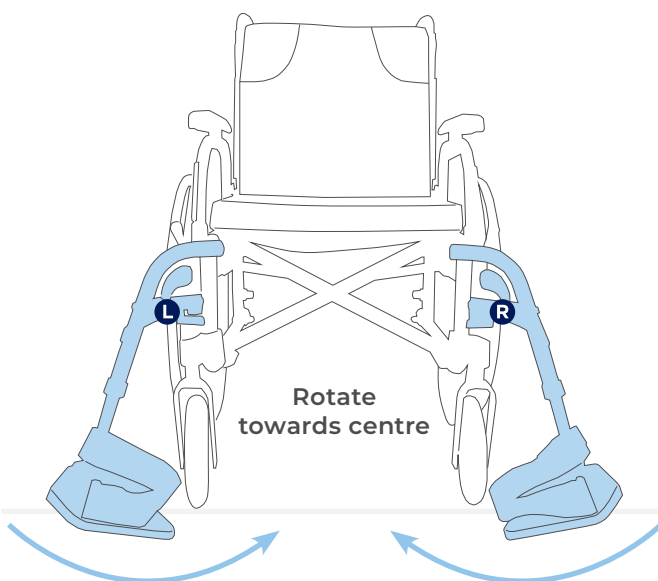
- 1 Place the wheelchair on levelled ground. Then pushdown on the side rails of the seat until flat.



- 2 Wheelchairs come with a left and right legrest.
- a. Insert the legrest into the corresponding receiver at a 90° angle (as shown).
  - b. Twist and hold the hook, simultaneously rotating the legrest towards the centre until it clicks into place. Repeat for the other side.



**Removing Legrest**  
Twist and hold the hook outwards and lift.





## 9. PRELIMINARY CHECKS

After assembling the wheelchair, these checks should be completed prior to initial use:

1. Check that the seating surface is locked into place, creating a flat support surface.
2. Check that rear wheels are locked in place and that quick release axle is not loose.
3. Check that rear brakes engage and disengage.
4. If fitted with accessories, ensure that they are secure and locked in place.

## 10. GENERAL OPERATION

### 10.1 GENERAL OPERATION

It is very important that this wheelchair is used under guidance from all warnings or hazards listed in this product user manual. Key safety measures should be taken by both users and attendants when using this wheelchair:

- Avoid quick direction changes.
- Ensure your wheelchair is used on surfaces intended for its use.
- Ensure an attendant is available to assist at all times.

### 10.2 LIFTING THE WHEELCHAIR

To fold your chair correctly follow the 'ASSEMBLY' instructions in reverse ②, ①.

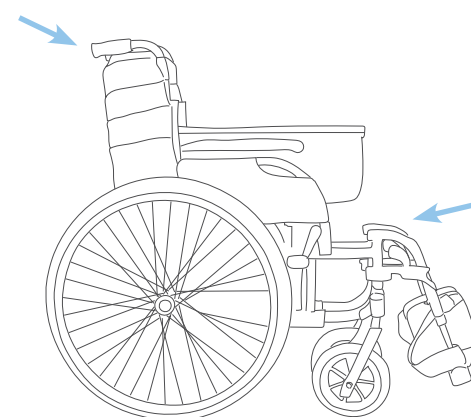


**DO NOT** lift the wheelchair with an occupant in the seat. This lifting guide is for safe handling of the wheelchair only.



**WARNING**

**WARNING! DO NOT** lift the wheelchair by holding it by the legrests or the armrests! Fold-up the legrests prior to lifting the chair.



### 10.3 TRANSPORTING THE WHEELCHAIR

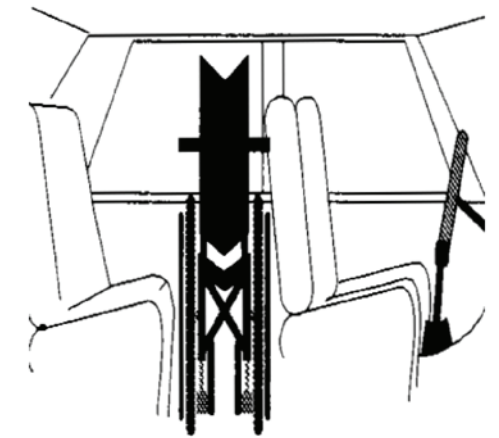
To transport this chair in a motor vehicle it is suggested that the backrest, seat and legrests are folded as per the "Lifting the Wheelchair" instructions above. This will help reduce the overall chair size in order to fit into the rear boot or backseat of a standard motor vehicle.



**WARNING**



**WARNING!** Aspire Vida Wheelchairs are **NOT** crash tested and **SHOULD NOT** ever be used as a means of transporting a user in a motor vehicle.



#### Moving Wheelchair Up a Kerb – With an Attendant

1. Push the wheelchair up to the kerb **FEET FIRST**.
2. The attendant should push down on the rear foot peg to slightly incline the chair. **DO NOT** tilt the chair back with the push handles.
3. Once the front wheels are firmly on the ground above the kerb, the rear wheels should be pushed against the kerb to propel the entire chair to rest above the kerb.



**WARNING**

**WARNING!** This should only ever be done with an attendant and not performed by a user on their own. It is very important the above steps are followed to prevent injury to both the user and the attendant.

#### Moving Wheelchair Down a Kerb – With an Attendant

1. Reverse the wheelchair up to the kerb **FEET LAST**.
2. The attendant should check for cars or obstructions prior to commencing the descent.
3. The attendant should slowly lower the rear wheels down to the road surface, ensuring not to tip the chair.
4. Once the rear wheels are firmly on the road surface, the front wheels should be slowly lowered onto the road surface.



Product may vary to image.



**WARNING**

**WARNING!** This should only ever be done with an attendant and not performed by a user on their own. It is very important the above steps are followed to prevent injury to both the user and the attendant.

## 10.4 MOVING WHEELCHAIR DOWN A KERB OR SINGLE STEP WITH AN ATTENDANT



**WARNING**

**WARNING!** This wheelchair is designed for safe use on level ground and forward/rearward slopes of up to 6 degrees. This equates to a 1:10 rise over run. Users should not exceed 6 degree slopes, even with tippers extended.



**WARNING**

**WARNING!** Exceeding a gradient beyond 6 degrees may beach the wheelchair on the extended tippers leaving it unsteady and immovable for an occupant.



**WARNING**

**WARNING!** Exceeding a gradient beyond 6 degrees without anti-tippers extended may cause the wheelchair to tip rearwards unless an attendant or carer is behind the wheelchair. In the absence of an attendant or carer such situations may risk serious injury or death to the user.



**WARNING**

**ALWAYS** ensure that a carer is behind the wheelchair when navigating gradients over 6 degrees.



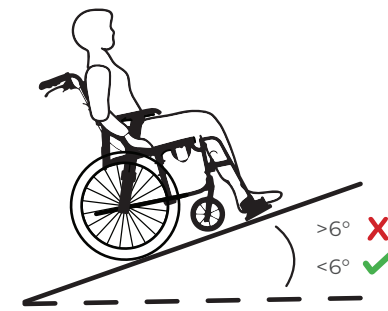
**WARNING**

**ALWAYS** ensure anti-tippers are in the extended position when an attendant is not behind the chair.



**WARNING**

**WARNING! Slopped or uneven terrain**  
This wheelchair is designed for use on flat-level surfaces. If encountering sloped or uneven terrain an alternative route should be sought. If impossible a carer should always be present, and use the attendant brakes to control speed and ensure the wheelchair continues straight forward until reaching flat ground.



Product may vary to image.

## OTHER IMPORTANT WARNINGS



**WARNING**

**WARNING! Maintaining stationary position**  
When not propelling the wheelchair the brakes should be applied in the locked position at all times.



**WARNING**

**WARNING! Protecting hands when self-propelling**  
When slowing or braking the wheelchair using the self-propelling hand rims, heat can be created via friction. To protect the skin integrity of the hands, it is strongly suggested that the user wear wheelchair gloves.



**WARNING**

**WARNING! DO NOT** travel down kerbs or single steps without an attendant carer  
**NEVER** attempt to transit down multiple steps with or without an attendant carer.



**WARNING**

**WARNING!** When self-propelling the wheelchair, it is strongly suggested that anti-tip wheels are fitted. If anti-tip wheels are in the raised position or not fitted to the chair an attendant carer should stand behind the wheelchair holding the handles.

## 10.5 USING THE WHEELCHAIR BRAKES

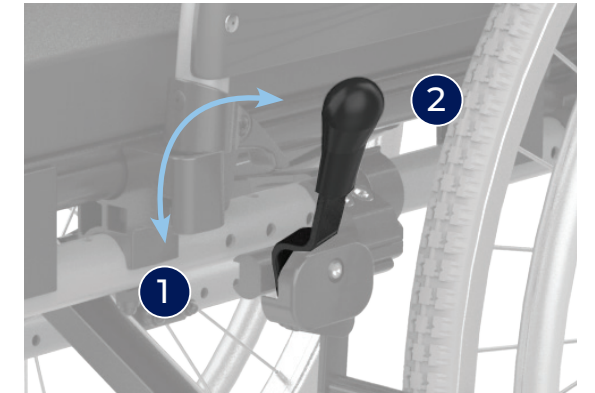
Aspire Wheelchairs have locking brakes to ensure no movement occurs when the wheelchair is in a stationary position.

1. To engage brakes, push forward on the brake lever until firmly locked in place.
2. To disengage brakes, pull back on the brake lever until unlocked.



**WARNING**

**WARNING!** Brakes should always be locked when leaving a user unattended in the wheelchair.



## 10.6 QUICK RELEASE WHEELS – ASSIST 3 ONLY

If the rear wheels need to be removed for repair or replacement, quick release axles are fitted to assist (Assist 3 Only).

1. To detach the rear wheel from the frame, press & hold the release button and remove the wheel from the frame.
2. To attach wheel, reverse step 1.



**WARNING!** Ensure quick release axles are mounted correctly and locked in place prior to seating a user.



## 10.7 ANTERIOR SEAT HEIGHT ADJUSTMENT

1. The anterior seat height can be adjusted by screwing the bolt/nut with a 6 allen hex key at desired position.



10.8 INSTALLING ANTI TIPPERS

ANTI TIPPERS MUST BE INSTALLED BEFORE USE

WCA848275

TOOLS REQUIRED

Wrench (Included in box)



1 Twist and remove end cap (both sides).



2 Remove bolt and nut from tipper.  
Slide tipper over tube.  
Place bolt through tipper and tube.  
Use the wrench to secure the nut.



3 The anti-tip wheel height range is adjustable for improved mobility during carer transportation.



**IMPORTANT!** Refer to section 10.6 for safe use of anti tippers when moving wheelchair with and without a carer and on even or sloped terrain.

11. TROUBLESHOOTING

Wheelchair is steering/pulling to one side	<ul style="list-style-type: none"><li>• Make sure the rear wheel axle pins have been inserted correctly.</li><li>• Make sure the end user is able to evenly distribute his/her weight on the wheelchair.</li><li>• Make sure one push rim has not been mounted more tightly than the other.</li><li>• Ensure both front castors forks are adjusted to the same angle at the frame mounts.</li></ul>
Wheelchair moves slowly	<ul style="list-style-type: none"><li>• Ensure rear wheels axle pins have been inserted correctly.</li><li>• Remove any hair or dirt from castor and rear wheel axles.</li><li>• Make sure there is not too much weight applied to the castors, otherwise adjust the centre of gravity.</li><li>• Ensure user clothing is not interfering with movement of the rear wheels.</li><li>• Ensure both brakes are disengaged.</li></ul>
Wheelchair does not turn smoothly	<ul style="list-style-type: none"><li>• Make sure the front fork bolts are not over tightened which can restrict front castor wheel rotation.</li><li>• Remove any hair or dirt from castor axles.</li><li>• Ensure both brakes are disengaged.</li></ul>
Brakes do not work properly	<ul style="list-style-type: none"><li>• Check distance between tyres and brake foot is sufficient such that the requisite amount of force can be applied to the tyre surface to stop it moving when the brake is in the engaged position.</li></ul>
Wheelchair cannot be opened or folded easily	<ul style="list-style-type: none"><li>• Clean the crossbar under the seat and apply some grease.</li><li>• Check that nothing has become lodged under the seat or in and around the cross bar mechanism.</li><li>• Check foot plates are folded up.</li></ul>

Correct adjustment of the wheelchair is essential for the successful and safe use of this product.  
Should assistance be required, contact the Aidacare Service Department on 1300 133 120.



## 12. CARE & MAINTENANCE

### 12.1 MAINTENANCE SCHEDULE

Weekly	<ul style="list-style-type: none"><li>• Check brakes are functioning properly.</li></ul>
Periodically	<ul style="list-style-type: none"><li>• Check for signs of wear on front castors.</li><li>• Check for signs of wear on rear tyres.</li></ul>
Yearly	<ul style="list-style-type: none"><li>• Service to be completed by authorised Aspire service agent</li></ul>
Serviceable Components	<ul style="list-style-type: none"><li>• Wheels &amp; Tyres</li><li>• Forks</li><li>• Axles</li><li>• Armrest receivers</li><li>• Seat sling</li><li>• Footrest mounts</li><li>• Footplates</li><li>• Armrest Pads</li></ul>

### 12.2 CARE FOR YOUR CHAIR

- The seat and backrest upholstery can be removed by loosening the screws and wiping with a wet sponge and a mild detergent. All other components can be cleaned with a damp cloth.
- Check tyre condition at least twice per month.
- Check that rear wheel spokes are not loose. Loose wheel spokes can reduce the strength of the rims and must be safely adjusted by a qualified technician.
- Always keep rear wheel quick release axles clean and free from dirt and hair build up.
- Should push rims become scratched these should be de-burred or replaced to avoid damage to skin.
- Brakes should be checked regularly.

Should you have any doubts about the correct functioning of the wheelchair or of any of its components, please contact Aidacare on **1300 133 120** or your local Aspire distributor.

The tool kit provided will allow basic adjustments to the wheelchair, for further information on repairs and service contact Aidacare on **1300 133 120**.

## 13. WARRANTY

Aspire Manual Wheelchairs come with a 2 year warranty on the frame and a 1 year warranty on all components. Please keep purchase invoice as proof of warranty commencement.



Aidacare is bound by Australian Consumer Law in respect to ‘Warranty against Defects’ on this product. A copy of the Aidacare ‘Warranty against Defects’ statement is available off the Home page of our website [ataidacare.com.au](http://ataidacare.com.au). Any contact in regard to warranty matters should be made to Aidacare Customer Service staff on **1300 133 120** or where support will be provided.

Aidacare does not warrant against excessive or incorrect use, modification or any situation that could not be deemed as fair wear and tear. Tyres, tubes and castor wheels are not covered under the 2 year warranty as these are considered consumable items. These consumable items carry a 12 month warranty against manufacturer defects only, NOT wear and tear from reasonable use.

The warranty on this product is a back to base warranty and does not cover any freight costs pertaining to the return of any items under warranty. Aidacare acknowledges and conforms to all ACCC guidelines around consumer rights. For further information contact Aidacare **1300 133 120**.

Aidacare will not guarantee the safety and the correct functioning of the wheelchair in the case that any of the original components have been changed or modified and or replaced with non-original Aidacare approved parts. If any faults are detected upon receiving the wheelchair please phone Aidacare to arrange a replacement. Any faults that are detected during normal use should be reported to Aidacare immediately to determine if warranty conditions apply and organise repair and/or replacement as applicable.

## 14. COMPLIANCE

This Wheelchair range is manufactured in ISO compliant production facilities in PR China to strict quality control standards. Aspire wheelchairs are manufactured and independently tested to the market relevant compliance standards. Labels on the wheelchair address compliance requirements and users should familiarise themselves with these prior to use.

## 15. SERVICE MAINTENANCE & CUSTOMISATION

### 15.1 FOR ALL ENQUIRIES, PLEASE CALL 1300 133 120

When sending the chair back for warranty, service or repair work please include all components such as leg rests, armrests and seat cushion. Please ensure wheelchair is clearly marked with owner's name and contact details.

To organise pickup by Aidacare, please call 1300 133 120, standard pickup and delivery charges apply.

### 15.2 SPARE PARTS

Aidacare stock replacement parts for the Aspire wheelchair range. All replacement of parts should be completed by Aidacare or authorised Aspire service technician. The term parts includes but is not limited to: tyres, brakes, armrests, footrests and upholstery.

A complete parts list is available upon request.

### 15.3 CUSTOMISATION AND MODIFICATION

All wheelchair customisation, modifications and or alterations made to this product are considered as "custom" changes. These may cause the product to no longer satisfy Australian Standards and should be considered prior to commencement.

For customisation or modification work, contact Aidacare on 1300 133 120. Our team of qualified Rehab Engineers are available to assist if required.

## 16. RECYCLING INFORMATION

Aspire Assist 3 and Transit 3 Wheelchairs are made from metal and plastic components. The chair can be recycled via standard processes in your city of use.

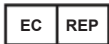
## 17. MANUFACTURER, EU REPRESENTATIVE AND IMPORTER DETAILS

If you have any questions, you can contact:



### Manufacturer:

**Aidacare Pty Ltd** ABN 40 134 398 833  
Building 3A, 1 Moorebank Avenue,  
Moorebank NSW 2170 Australia  
1300 133 120 | [product@aidacare.com.au](mailto:product@aidacare.com.au)



### EU Representative:

**European Device Solutions (Ireland) Ltd**  
Stratton House, Bishopstown Road,  
Cork T12 Y9TC Ireland  
[info@europeandevicesolutions.eu](mailto:info@europeandevicesolutions.eu)



### Importer:

**Aidacare Ltd** Registration 13785408  
Arcadia House, Maritime Walk, Ocean Village,  
Southampton SO14 3TL United Kingdom  
01622 541235 | [info@aidacare.co.uk](mailto:info@aidacare.co.uk)

**AIDACARE PTY LTD**

Building 3A, 1 Moorebank Avenue,  
Moorebank NSW 2170  
Australia

1300 133 120 | [aidacare.com.au](http://aidacare.com.au)

**AIDACARE LIMITED**

Arcadia House, Maritime Walk,  
Ocean Village, Southampton SO14 3TL  
United Kingdom

01622 541235 | [aidacare.co.uk](http://aidacare.co.uk)

MADE IN PRC

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